

How do I Apply for Supervised Access Services?

Referrals to Connectivity can be self-made and/or are accepted from lawyers, mediators, the courts, mental health professionals and other agencies.

A court order for supervised access is preferred but not required. If there is no court order, the parents will have a signed written agreement, with assistance from the trained Connectivity Supervised Access Services (CSAS) staff.

Each adult participant must complete an intake interview and agree to follow centre policies and procedures before using the service.

All services are pre-arranged. Details will be worked out between both parties and the CSAS Director.

The program reserves the right to determine provision of service. Dates and times of access visits/exchanges are determined by the availability of staff and the facility.

All referrals are accepted on a first-come, first-served basis. If space is not available, you will be placed on a waiting list and contacted as soon as space becomes available.



Connectivity

Supervised Access Services

Are There Costs Involved?

Connectivity Supervised Access Services is provided by a non-profit organization.

Program user fees may be shared between both parties unless otherwise stated in a court order or mediated agreement.

Reports can be prepared for the parties for an additional fee.

All fees will be reviewed at intake.

CONNECTIVITY THE MEN'S CENTRE

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Supported by the BC Community Gaming Grants Program

Connectivity

Supervised Access Services



Our Vision is for every child to have access to both parents in a safe, conflict free and respectful environment.

Our Mission is to create an environment that supports happy, healthy visits or exchanges for every child and their family.



WHAT IS SUPERVISED ACCESS?



*Connectivity Supervised Access Services
A Holistic Approach in Challenging Times*

What are the Objectives of CSAS?

- To provide a safe, neutral, child-focused and family friendly setting for visits between a child and a non-residential parent or other family member
- To ensure the safety of all participants, including staff
- To provide trained staff and volunteers who are sensitive to the needs of children at various ages and stages of development
- To provide education and support to parents through these challenging times
- To provide reports of factual observations about the participants' use of services

Supervised access providers are available to provide a safe, child-focused setting for your child's contact with the non-residential parent that has been ordered by the court or mutually agreed upon by both parents.

The professional team at Connectivity are here to help and to do everything they can to make the experience as safe and positive as possible for everyone.

Intake Session - every parent must attend an individual intake session. This session is a place to share your side of the issues and express your concerns to the program director.

Supervised Access Visitation - the child and parent contact is monitored by a skilled and experienced neutral third party.

Supervised Access Exchange - the child is exchanged at the centre during agreed upon dates and times with the support of a skilled and experienced third party.

Parental Support Sessions - each parent will be provided with two parental support sessions after working with Connectivity for a few times. These sessions will be with the program director.

Mediation - if there is significant desire and commitment to resolve an issue, mediation is available to those who qualify.

Counselling - Connectivity uses the onsite professional counselling services of The Men's Centre. Counsellors are skilled and experienced with family issues, and much more.



Sometimes children need support to access to their non-residential parent.



Everyone feels the stress of separation and divorce.



Children have the right to know and love both parents.

